
Product Bulletin

Issue/Date:	April 8 th , 2019	Bulletin Number:	AQ04082019
Subject:	Type 1 and Type 4X Panels	Product Line:	OptiVenn
Topic:	Upgrade/retrofit to make panels more reliable		

Dear Aquafine Customers,

This bulletin is to notify you of a change to our OptiVenn series. This change is part of our commitment to provide customers with best in class quality products and service. We have identified an opportunity to make the panels more reliable by adding a fan in the Type 1 and Type 4X panels on the following OptiVenn models:

Disinfection Models: 01CDS, 03CDS, 02CDM, 02DDM, 04CDM, 04DDM, 04CDL

TOC Models: 04CTM

The fan improves circulation of hot air inside the panel and helps to dissipate heat through all sides of the panel. We are also replacing the temperature sensor with the latest sensor used in production. These changes will be part of all orders placed after February 28, 2019. If you have placed an order before February 28, 2019 then you might require a kit to retrofit the panel. Please refer to the instructions below for details on the retrofit kit.

Retrofit Kits

We will be sending the retrofit kits through our channel partners to each customer and would strongly urge customers to install the retrofit in the panel. The detailed instructions for the retrofit will be sent along with the kits, which are expected to ship by 15th April.

Thank you for giving us an opportunity to provide assistance with your water treatment needs. Please feel free to get in touch with our customer service at 1.661.257.4770 for additional details.