

# PRODUCT BULLETIN

<b>ISSUE/DATE:</b>	OCTOBER 2024	<b>BULLETIN NUMBER:</b>	24-PB-IC-AFTER MARKET PARTS AVAILABILITY
<b>TOPIC:</b>	AFTER MARKET PARTS AVAILABILITY	<b>PRODUCT LINE:</b>	MULTIPLE

## OVERVIEW

This is a notice of the timeline for limited availability for a selection of spare parts used in Aquafine UV systems.

We are dedicated to assisting you in maintaining your system's efficiency for as long as possible. For older systems, limitations on component availability and the obsolescence of technology necessitate restricting spare parts availability. For newer systems, we are reducing the stock of standard off-the-shelf components that can be easily obtained locally and are not essential for the preventive maintenance of your system.

We can offer a last purchase date and will continue to supply components while supplies last. In the case where we are unable to supply the component, we may be able to provide information that will allow you to source the component locally.

## DETAIL

The following parts will be available for last time buy until **December 20, 2024**, while supplies last:

ITEM	DESCRIPTION	PRODUCT LINE
005070	ANTI SEIZE, FOODGRADE THD CMPD	Miscellaneous
42541	SWITCH ON/OFF 40A 3P 690V	SCD, CSL, RBE, Optima, LS, SL, MP-2-SL
12926	RELAY, 7 AMP DPDT 240V	SCD, CSL, RBE, Optima, LS, SL, MP-2-SL
45682	THERMOSTAT 3/4" DISC UL N.C.	SCD, CSL, RBE, Optima, LS, SL, MP-2-SL
15982	BLK SLAVE RELAY CONN BASE	SCD, CSL, RBE, Optima, LS, SL, MP-2-SL
53296	VALVE, FLOW CONTROL 1"-1" FNPT	UVK
794228	CLAMP, 20CM BOLTED SANITARY	TrojanUVLogic, Aquafine Logic, TrojanUVFit
794184	COLLAR, SPLIT 3/8" ID 1PC	Aquafine Logic, TrojanUVFit
913218	BUSHING, 1 1/4"NPT	TrojanUVLogic, Aquafine Logic, TrojanUVFit
912963	CONNECTOR, PLUG 5PIN AMP	TrojanUVLogic, Aquafine Logic, TrojanUVFit
912964	CONNECTOR, PLUG 3PIN AMP	TrojanUVLogic, Aquafine Logic, TrojanUVFit
013213-250	CLAMP, BLT SANITARY 2.5" 304	Miscellaneous

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ITEM	DESCRIPTION	PRODUCT LINE
907545	BUSHING, RDC ½"M - ¼"F NPT	UVSwiftSC

## FREQUENTLY ASKED QUESTIONS

### 1. Are you discontinuing all support for the Aquafine Legacy Systems?

No, we are dedicated to assisting you in maintaining your system's efficiency for as long as possible. Over time, the risks and costs associated with supporting legacy products has significantly increased. Our focus is now on areas where we are confident in delivering value to our customers. While we will continue to provide technical support and assist with legacy system service issues, we strongly recommend beginning preparations to transition to a new UV system.

### 2. Why are we discontinuing reliable product lines that still work for customers?

Some components for legacy product lines are increasingly difficult to source due to outdated technology, and low production volumes make it costly for suppliers to continue support. We encourage customers to begin planning for the replacement of legacy systems with our newer OptiVenn and Avant series, which we can reliably support and offer greater long-term value.

### 3. Why aren't you selling commonly available off-the-shelf components?

We've received feedback from customers that off-the-shelf parts, like wires, switches, and tubing, are easily obtainable from local sources. This not only offers convenience for you but also enables us to concentrate on the components and parts where we can deliver the greatest value.

## SUPPORT

We're here to help. Our experienced team of UV experts will work with you to review current and future needs and discuss the best options for your customers. Simply contact your Regional Sales Manager or contact our Applications Team at [applications@aquafineuv.com](mailto:applications@aquafineuv.com)